

AUTOMATIC WASHER



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SECTION 1 GENERAL SAFETY FIRST

Your safety and the safety of others is very important.

We have provided many important safety messages in this Service Manual and on the appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

You can be killed or seriously injured if you don't <u>immediately</u> follow instructions.

AWARNING

BDANGER

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

MODEL & SERIAL NUMBER DESIGNATIONS

MODEL NUMBER

MANUFACTURING NUMBER 110 SOURCE CODE	2	7	0	8	2	6	0	0
PRODUCT 1 = Large Capacity Washer 2 = Extra Capacity Washer 3 = Brand Central Washers 4 = Compact Washer/B.C. Elect Dryers 5 = Brand Central Gas Dryers 6 = Electric Dryer 7 = Gas Dryer 8 = Compact Electric Dryer 9 = Compact Gas Dryer	-							
MODEL YEAR 7 = 1997 / 2007								
FEATURE LEVEL								
TYPE 0 = Basic 1 Thru 4 = Feature Change 5 Thru 9 = Promotional								
COLOR 2 = CC White 6 = Graphite 7 = Pacific Blue								
YEAR OF INTRODUCTION 6 = 2006								
DECADE 0 = 2000, 1 = 2010, 2 = 2020								
ENGINEERING CHANGE 0 = Basic Original Release 1 = First Revision 2 = Second Bavision								

2 = Second Revision

SERIAL NUMBER

SERIAL NUMBER	C	S	41	10200
MANUFACTURING SITE C = Clyde, OH				
YEAR OF PRODUCTION S = 2005				
WEEK OF PRODUCTION 41 = 41st Week				
PRODUCT SEQUENCE NUMB	ER			

MODEL & SERIAL NUMBER LABEL & TECH SHEET LOCATIONS

The Model/Serial Number Label and Tech Sheet locations are shown below.



Model/Serial Number Location

SECTION 2

INSTALLATION INFORMATION INSTALLATION REQUIREMENTS

TOOLS AND PARTS

Gather the required tools and parts before starting installation. The parts supplied are in the washer basket.

Tools needed for connecting the drain hose and water inlet hoses:

- Pliers that open to 1-9/16" (3.95 cm)
- Flashlight (optional)

Parts Supplied:



Tools needed for securing the drain hose and leveling the washer:

- Adjustable or open end wrench 9/16" (14 mm)
- Level
- Wood block
- · Ruler or measuring tape

Alternate Parts

Parts listed are available from your local Sears store or Sears Service Center. For further information, call **1-800-4-MY-HOME**[®] (**1-800-469-4663**).

If You Have:	You Will Need to Suy:
Laundry tub or standpipe taller than 95" (2.4 m)	Sump pump system (if not aiready available)
1° (2.5 cm) diameter standpipe	2° (5 cm) diameter to 1° (2.5 cm) Cameter standpipe adapter, Part Number 3363920 and connector kit Part Number 285835
Overhead sewer	Standard 20 gal. (76 L) 39" (99 cm) tak drain tab or utility sink, sump pump and connectors (avazable from local plumbing suppliers)
Floor draim	Siphon break, Parl Number 285834; additional drain hose, Parl Number 6318155 and connector kit, Parl Number 285835
Water faucets beyond reach of fill hoses	2 longer water f# hoses: 6 ft (1.8 m) Parl Number 76314, s0 ft (3.0 m) Parl Number 350008
Lint clogged drain	Drain protector, Part Number 367031

LOCATION REQUIREMENTS

Selecting the proper location for your washer improves performance and minimizes noise and possible washer "walk."

The washer can be installed in a basement, laundry room, closet, or recessed area. See "Drain System."

IMPORTANT: Do not install or store the washer where it will be exposed to the weather.

Proper installation is your responsibility.

You will need:

- A water heater set to deliver 120°F (49°C) water to the washer.
- A grounded electrical outlet located within 4 ft (1.2 m) of where the power cord is attached to the back of the washer. See "Electrical Requirements."
- Hot and cold water faucets located within 3 ft (90 cm) of the hot and cold water fill valves, and water pressure of 20-100 psi (138-690 kPa) for best performance.
- A level floor with a maximum slope of 1"(2.5 cm) under entire washer. Installing the washer on carpeting is not recommended.
- A sturdy floor to support the washer weight (washer, water and load) of 315 lbs (143 kgs).

Do not store or operate your washer in temperatures at or below 32°F (0°C). Some water can remain in the washer and can cause damage in low temperatures.

INSTALLATION SPACING FOR RECESSED AREA AND CLOSET INSTALLATIONS

The following spacing dimensions are recommended for this washer. This washer has been tested for installation with spacing of 0" (0 cm) clearance on the sides. Recommended spacing should be considered for the following reasons:

- Additional spacing should be considered for ease of installation and servicing.
- Additional spacing should be considered on all sides of the washer to reduce noise transfer.
- For closet installation with a door, minimum ventilation openings in the top and bottom of the door are required. Louvered doors with equivalent ventilation openings are acceptable.
- Companion appliance spacing should also be considered.



* Required spacing

DRAIN SYSTEM

The washer can be installed using the standpipe drain system (floor or wall), the laundry tub drain system, or the floor drain system. Select the drain hose installation method you need. See "Tools and Parts."

STANDPIPE DRAIN SYSTEM—WALL OR FLOOR (VIEWS A & B)

The standpipe drain requires a minimum diameter standpipe of $2^{\prime\prime}$ (5 cm). The minimum carry-away capacity can be no less than 17 gal. (64 L) per minute. A $2^{\prime\prime}$ (5 cm) diameter to 1^{''} (2.5 cm) diameter standpipe adapter kit is available. See "Tools and Parts."

The top of the standpipe must be at least 39" (99 cm) high and no higher than 96" (244 cm) from the bottom of the washer.



LAUNDRY TUB DRAIN SYSTEM (VIEW A)

The laundry tub needs a minimum 20 gal. (76 L) capacity. The top of the laundry tub must be at least $39^{"}$ (99 cm) above the floor and no higher than $96^{"}$ (244 cm) from the bottom of the washer.

FLOOR DRAIN SYSTEM (VIEW B)

The floor drain system requires a siphon break that may be purchased separately. See "Tools and Parts."

The siphon break must be a minimum of 28" (71 cm) from the bottom of the washer. Additional hoses might be needed.



ELECTRICAL REQUIREMENTS

AWARNING



Electrical Shock Hazard Plug into a grounded 3 prong outlet. Do not remove ground prong. Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

- A 120 volt, 60 Hz., AC only, 15- or 20amp, fused electrical supply is required. A time-delay fuse or circuit breaker is recommended. It is recommended that a separate circuit serving only this appliance be provided.
- This washer is equipped with a power supply cord having a 3 prong grounding plug.
- To minimize possible shock hazard, the cord must be plugged into a mating, 3 prong, grounding-type outlet, grounded in accordance with local codes and ordinances. If a mating outlet is not available, it is the personal responsibility and obligation of the customer to have the properly grounded outlet installed by a qualified electrician.
- If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.
- Do not ground to a gas pipe.
- Check with a qualified electrician if you are not sure the washer is properly grounded.
- Do not have a fuse in the neutral or ground circuit.

GROUNDING INSTRUCTIONS

For a grounded, cord-connected washer:

This washer must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electrcal shock by providing a path of least resistance for electric current. This washer is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded.

Do not modify the plug provided with the appliance—if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

For a permanently connected washer:

This washer must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.

INSTALLATION INSTRUCTIONS

AWARNING

Excessive Weight Hazard

Use two or more people to move and install washer.

Failure to do so can result in back or other injury.

NOTE: To avoid floor damage, set the washer onto cardboard before moving across floor.

IMPORTANT:

- Be sure the foam shipping base has been removed from the bottom of the washer as directed in the Unpacking Instructions.
- If foam shipping base has not been removed, be sure lid is secured with tape before laying washer on its back.
- Removing the foam shipping base is necessary for proper operation.

REMOVE SHIPPING BASE AND PACKING RING

- 1. Place cardboard supports from shipping carton on floor behind washer for support.
- 2. Using 2 or more people, tip the washer onto its back and place on cardboard supports.
- 3. Remove foam shipping base.

5. Remove tape from lid. Open lid and remove foam packing ring from washer tub. Keep foam packing ring in case you need to move the washer in the future.



CONNECT DRAIN HOSE

Proper connection of the drain hose protects your floors from damage due to water leakage. Read and follow these instructions.

The drain hose is connected to your washer and is stored inside the washer cabinet.





4. Set washer upright.

REMOVE DRAIN HOSE FROM WASHER CABINET

Pull the corrugated drain hose out of the washer by first grabbing the pull tie. Continue to pull the hose until the end emerges. Do not force excess drain hose back into the rear of the washer.



LAUNDRY TUB DRAIN OR STANDPIPE DRAIN

Connecting the drain hose form to the corrugated drain hose



A. Faed and of drain hose into one end of form. Secure the to of the form into one of the base ribs.

8. Bend the tase over the tap of the form and feed into the other and of the form. Secure the tip of form into one of the hose ribs.

To keep drain water from going back into the washer:

- Do not force excess drain hose into standpipe. Hose should be secure but loose enough to provide a gap for air.
- Do not lay excess hose on the bottom of the laundry tub.

FLOOR DRAIN

Do not install the drain hose form on to the corrugated drain hose. You may need additional parts. See Floor drain under "Tools and Parts."

CONNECT THE INLET HOSES

1. Insert new flat washers (supplied) into each end of the inlet hoses. Firmly seat the washers in the couplings.



CONNECT THE INLET HOSES TO THE WATER FAUCETS

Make sure the washer basket is empty.

- 2. Attach the hose labeled hot to the hot water faucet. Screw on coupling by hand until it is seated on the washer.
- 3. Attach the hose labeled cold to the cold water faucet. Screw on coupling by hand until it is seated on the washer.
- 4. Using pliers, tighten the couplings with an additional two-thirds turn.



Tighten the couplings with an additional two-thirds fum.

NOTE: Do not overtighten or use tape or sealants on the valve. Damage to the valves can result.

Clear the water lines

• Run water through both faucets and inlet hoses, into a laundry tub, drainpipe or bucket, to get rid of particles in the water lines that might clog the inlet valve screens.

Check the temperature of the water to make sure that the hot water hose is connected to the hot water faucet and that the cold water hose is connected to the cold water faucet.

CONNECT THE INLET HOSES TO THE WASHER



- 1. Attach the hot water hose to the inlet valve labeled hot.
- 2. Attaching one hose coupling first makes it easier to tighten the connection with pliers.
- 3. Screw on coupling by hand until it is seated on the washer.



4. Using pliers, tighten the coupling with an additional two-thirds turn.

NOTE: Do not overtighten or use tape or sealants on the valve. Damage to the valves can result.



- 5. Attach the cold water hose to the inlet valve labeled cold.
- 6. Screw on coupling by hand until it is seated on the washer.
- 7. Using pliers, tighten the coupling with an additional two-thirds turn.

NOTE: Do not overtighten or use tape or sealants on the valve. Damage to the valves can result.

Check for leaks

 Turn on the water faucets and check for leaks. A small amount of water might enter the washer. You will drain this in a later step.

NOTE: Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Record hose installation or replacement dates for future reference.

- If you connect only one water hose, you must cap off the remaining water inlet port.
- Periodically inspect and replace hoses if bulges, kinks, cuts, wear, or leaks are found.

SECURE THE DRAIN HOSE

- 1. Drape the power cord over the console.
- 2. Remove any cardboard used to move washer.



3. Fasten the drain hose to the laundry tub leg or drain standpipe with the tie strap. See view A or B.



If the washer faucets and the drain standpipe are recessed, put the formed end of the drain hose into the standpipe. Tightly wrap the tie strap around the water inlet hoses and the drain hose. See view C.

LEVEL THE WASHER

IWARNING

Excessive Weight Hazard

Use two or more people to move and install washer.

Failure to do so can result in back or other injury.

One washer foot has been installed at a different height on the washer. The other three feet were preset at the factory. Properly leveling your washer will minimize noise and vibration.

- 1. Slide the washer to its final location.
- 2. Push on upper front panel to be sure the washer is on its rear feet.



- Lower right front foot until it contacts the floor. By hand, firmly rotate foot as much as an additional 1-1/2 turns. The other three feet have been preset at the factory.
- 4. Use a 9/16["] or 14 mm open-end wrench to turn the nut counterclockwise on the foot tightly against the washer cabinet.

IMPORTANT: If the nut is not tight against the washer cabinet, the washer may vibrate.



5. Check the levelness of the washer by placing a level in the crease between the top of the washer and the cabinet, first on the front and then on the side.





6. If the washer is not level, move the washer out slightly, tip back, prop up the front of the washer on a wood block. Loosen the locking nuts on the feet with a 9/16" or 14 mm open-end wrench. Adjust the feet up or down as necessary by twisting the feet. Repeat steps 1 through 3 until washer is level. Use a 9/16" or 14 mm open-end wrench to lock the nuts tightly against the washer cabinet.

IMPORTANT: If the locknut is not tight against the washer cabinet, the washer may vibrate.

COMPLETE INSTALLATION

- 1. Check the electrical requirements. Be sure that you have the correct electrical supply and the recommended grounding method. See "Electrical Requirements."
- 2. Check that all parts are now installed. If there is an extra part, go back through the steps to see which step was skipped.
- 3. Check that you have all of your tools.
- 4. Keep the foam packing ring from the washer tub for future relocation of the washer. Dispose of or recycle all other packaging materials.
- 5. Check that the water faucets are on.
- 6. Check for leaks around faucets and inlet hoses.

AWARNING



Electrical Shock Hazard Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

- 7. Plug into a grounded 3 prong outlet.
- 8. Remove any protective film or tape remaining on the washer.
- 9. Read "Washer Use" in the Washer User Instructions.
- To test and to clean your washer, measure 1/2 of the detergent manufacturer's recommended amount of High Efficiency (HE) powdered or liquid detergent for a medium size load and pour it into the detergent dispenser. Close the lid. Press Power. Select a normal cycle and press Start. Allow it to complete one whole cycle.

SECTION 3 PRODUCT OPERATION THEORY OF OPERATION

INTRODUCTION

The Oasis Automatic Washer represents a new design that differs from the traditional top load machine. This washer operates without a transmission, motor coupler, belt, basket drive tube, or brake assembly.

NEW COMPONENTS

The washer has the following new components:

Drive Motor—The drive motor is an electronically commutated direct drive 3-phase brushless DC design that moves the impeller/agitator and spin basket without the use of a transmission. The motor is comprised of a stator that is bolted to the base of the washer tub and a rotor that is attached to the drive shaft. The motor direction and speed is controlled by the machine/motor controller, and is monitored by a rotor position sensor, (RPS), located on the stator.



Drive Motor

Basket—The basket is designed with a traditional balance ring at the top and a flotation chamber at the base. The outside surface of the basket is punched to allow lint to catch on the holes during the wash cycle. When the water drains, the lint will be flushed off and out the drain.



Basket Hub—The basket hub consists of two splined components that engage or disengage based on the position of the basket in the vertical direction. The outer hub component is fastened to the bottom of the basket, while the inner component is attached to the end of the drive shaft.



Inner Hub (Drive Shaft)

Outer Hub t) (Basket)

Continued on the next page.

As the tub fills with water, the basket begins to float and to rise. The splined hub components now separate, and allow the basket to move independently of the drive shaft.



When the tub drains, the basket drops back to it's original position, and the hub components re-engage, connecting the basket to the shaft, and permitting the basket to spin. Lid Lock Mechanism—Since this washer does not utilize a brake, a lid lock is used to prevent access during the spin cycles. During the drain and spin portions of the cycle, a lid lock mechanism will lock the lid. The lid locks are based on cycle phase. In general, the lid locks when the basket spins greater than 23 rpm. After main wash, the lid is locked, and remains locked until the end of the cycle. The lid must be closed for the machine to fill, wash, drain, or spin. Magnets in the washer lid close a reed switch in the lid lock. This acts as the lid switch.







CUSTOMER DIRECTIONS



STARTING THE WASHER



Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the **IMPOR-TANT SAFETY INSTRUCTIONS** before operating this appliance.

The following is a guide to starting the washer. Periodic references to other sections of this manual provide more detailed information.

USING THE PROPER DETERGENT

Use only High Efficiency (HE) detergents. The package for this type of detergent will be marked "HE" or "High Efficiency." HE detergents such as TIDE[®] HE are made to produce the right amount of suds for the best performance in low water wash systems. Follow the detergent manufacturer's instructions to determine the correct amount of detergent to use. The washer's new wash system will create too much sudsing if regular non-HE detergent is used. Using regular detergent will likely result in washer errors, longer cycle times and reduced rinsing performance. It may also result in component failures and noticeable mold or mildew. Use of regular (non-HE) detergent will void the warranty.



- 1. Place a load of sorted clothes into the washer.
 - Load evenly to maintain washer balance. Mix large and small items.
 - Load only to the top of the basket as shown. Overloading can cause poor cleaning. Items should move easily through the wash water.



2a. Pour measured powdered or liquid High Efficiency (HE) detergent into the detergent dispenser. Do not put detergent directly into the wash tub or onto clothes in the washer.



- 2b. Add color-safe, non-chlorine bleach (powdered or liquid) to this dispenser, if needed. Be sure to match powdered color-safe bleach with powdered detergent or match liquid color-safe bleach with liquid detergent.
- 3. Pour measured liquid chlorine bleach into the liquid chlorine bleach dispenser, if needed. Bleach is diluted and automatically dispensed at the proper time during the wash cycle.



- Do not overfill. Do not use more than 1 cup (250 mL) for a full load. Use less with a smaller load size.
- Follow the garment and the chlorine bleach manufacturer's directions for proper use.
- To avoid spilling, use a cup with a pouring spout. Do not let bleach splash, drip, or run down into the washer basket.
- At the end of the cycle, a small amount of water may be left in the dispenser. This is normal.

NOTE: Use only liquid chlorine bleach in this dispenser.

Pour measured liquid fabric softener into the fabric softener dispenser, if desired.



- Do not overfill. The dispenser holds 3 oz. (94 mL), or a capful of fabric softener.
- The fabric softener is dispensed in the rinse cycle. If 2nd Rinse is selected, the fabric softener will be dispensed during the 2nd Rinse.
- Do not spill or drip any fabric softener onto the clothes.
- At the end of the cycle, a small amount of water may be left in the dispenser. This is normal.

NOTE: Use only liquid fabric softener in this dispenser.

- 5. Close the washer lid.
- 6. Press POWER. This turns on the washer display.
- 7. Select a Wash Cycle. See "Cycles."
- 8. Adjust the Modifiers, if desired. See "Modifiers."
- 9. Select desired Options. See "Options."
- 10. Select Delay Start, if desired. See "Delay Start" in the "Modifiers" section.
- 11. Press START. The wash cycle begins, and the display shows the estimated remaining time. The lid will lock.

NOTE: If you do not press Start within 5 minutes of pressing Power, the washer automatically drains and shuts off.

PAUSING OR RESTARTING THE WASHER

ADD A GARMENT

You can place additional clothing in the wash when the "Add a Garment" status light is glowing without sacrificing wash performance.

To add a garment or pause the washer at any time:

- 1. Press STOP once.
- 2. Wait until the Lid Lock light turns off, then open the lid.
- 3. Add items.

To restart the washer:

- 1. Close the lid and press START.
- 2. To unlock the lid after the Add a Garment period, press STOP once. Pressing STOP twice will cancel the wash cycle.

NOTE: If the cycle is interrupted or if the lid is left open for 30 seconds or more with water in the tub, the pump will activate and drain the tub.

STOPPING THE WASHER

You can stop the wash cycle and drain the tub by pressing the Stop button twice or the Power button once.

CHANGING CYCLES, MODIFIERS AND OPTIONS

You can change Cycles, Modifiers and Options anytime before Start is pressed. Not all Modifiers and Options are available for all cycles.

- A short tone sounds when a change is selected.
- Three short tones sound if an unavailable combination is selected. The last selection will not be accepted.

CHANGING CYCLES DURING THE WASH CYCLE

- 1. Press STOP twice to cancel the cycle.
- 2. Press POWER.
- 3. Select the desired wash cycle.
- 4. Select the desired Modifiers and Options.
- 5. Press START.

The washer restarts at the beginning of the new cycle.

NOTE: If you do not press Start within 5 minutes of pausing the washer, the washer automatically drains and shuts off.

CHANGING MODIFIERS AND OPTIONS DURING THE WASH CYCLE

You can change a Modifier or Option anytime before the selected Modifier or Option begins. You must:

- 1. Press STOP once.
- 2. Select the desired Modifiers and/or Options.
- 3. Press START.

TO DRAIN THE WASHER MANUALLY

- 1. Press STOP twice.
- 2. Press POWER.
- 3. Press RINSE/DRAIN & SPIN.
- 4. Press START.

When the spin is complete, the lid unlocks. Items can be removed from the washer.

STATUS LIGHTS

These lights show which portion of the cycle the washer is operating. They also indicate when you can add other garments to the wash load.



LOAD IS DONE

The Clothes Clean light stays on until the lid is opened or the Power button is pressed.

LID LOCK

When the Lid Lock status light glows, the washer lid is locked.

NOTES:

- You must wait until the Lid Lock light turns off before the lid can be opened.
- If the lid is open for 30 seconds with water in the tub, the pump will activate and drain the tub.

INDICATOR LIGHTS

An indicator light shows which Cycle, Modifiers and Options you have selected.

ESTIMATED TIME REMAINING

Cycle time in minutes will appear in the display while you are making selections. The total cycle time will appear, including an estimated time for drain and fill times, once Start is pressed.



NOTES:

- The time is an estimation only and may vary depending on load size, cycle, modifiers and options selected.
- You may notice the time adjusting during the cycle. This is normal.
- The cycle time may be extended if oversudsing occurs or the load is unbalanced.

CYCLES

Turn the knob to choose the right wash cycle for the type of fabrics you are washing. When the knob points to a cycle, the indicator light for the cycle will glow. If the default settings for the Modifiers and Options are suitable for the wash load, you may press Start to begin the wash cycle.



PRESET CYCLE SETTINGS

For ease of use, preset cycle settings provide the recommended fabric care settings for each cycle.

To use the preset cycle settings:

- 1. Press POWER.
- 2. Select the cycle you want by turning the knob. The preset cycle settings will be displayed (see following chart).
- 3. Press START. The wash cycle will begin.

PRESET CYCLE SETTINGS

Cycle	Preset Minutes	Soli Level*	Wash/Rinse Temp
Whitest Whites	75	Heavy	Hot/Cold (No ATC)
Heavy Duty	71	Heavy	Hot/Cold (No ATC)
Normai	44	Normal	Warm/Cold
Casual/Mrinkle Free	44	Medium	Warm/Cold
Express Wash	35	Light	Warm/Cold
BulkyBedding	47	Normai	Warm/Cold
Darks/Colors	43	Normal	Cool/Cold
Delicate/Silk	38	Medium	Warm/Cold
Wool/Handwash	36	Light	Cool/Cold
Rinse & Spin	20	Not appäcable	Cold/Cold
Dræin & Spin	18	Not appăcable	Not applicable
Clean Washer	51	Not spplicable	Not appicable

* Cycle time in minutes will appear in the display while you are making selections. The total cycle time will appear, including an estimated time for drain and fill times, once Start is pressed.

NOTE: Load only to the top of the basket. Overloading can cause poor cleaning. Items should move easily through the wash water. See "Starting The Washer."

WHITEST WHITES

This cycle introduces liquid chlorine bleach to the load at the proper time for improved whitening of heavily soiled white fabrics. Cycle combines high-speed wash action and high-speed spin. For maximum soil and stain removal, liquid chlorine bleach should be used.

HEAVY DUTY

Use this cycle for heavily soiled cotton or sturdy

items. Cycle combines high-speed wash action and high-speed spin. Staintreat is the default option for this cycle, but it may be turned off. See "Changing Cycles, Modifiers and Options."

NORMAL

Use this cycle for normally soiled cottons and linens. Cycle combines high-speed wash action and high-speed spin.

CASUAL/WRINKLE FREE

Use this cycle to wash loads of no-iron fabrics such as sport shirts, blouses, casual business clothes, permanent press and blends. This cycle uses medium-speed wash action, a medium-speed spin and a cool down process to reduce wrinkling.

EXPRESS WASH

Use this cycle to wash 1 or 2 lightly soiled items that are needed in a hurry. This short cycle combines high-speed wash action and highspeed spin for the best cleaning and shortened dry times.

BULKY / BEDDING

This cycle is designed for oversized items that do not easily absorb water, such as comforters, pillows and poly-filled jackets. This cycle gently washes these nonabsorbent items in a preset water level to avoid damage. This cycle starts with a soak to thoroughly saturate your large item. This is followed by medium wash action and medium spin speeds to maintain load balance.

NOTE: Due to the preset water level, other similar items will create an unbalanced load in this cycle.

DARKS / COLORS

Use this cycle for lightly soiled, dark or highly dyed natural fabrics such as cotton that may be susceptible to dye loss. Cycle uses low to medium-speed wash action and high-speed spin. For best results use cold or warm water.

DELICATE / SILK

Use this cycle to wash lightly soiled garments indicating "Machine Washable Silks" or "Gentle" cycle on the care label. This cycle uses low-speed wash action and low spin speeds for increased fabric care and less wrinkling.

WOOL / HANDWASH

Use this cycle to clean special care garments or for items labeled as "Machine Washable Wool." (Check label instructions to make sure that the garment is washable.) This cycle uses intermittent-low speed wash action and lowspeed spin for the gentlest fabric care with less wrinkling.

Garments are labeled "Handwash" because:

- The fiber construction may be sensitive to wash action.
- The fabric contains sensitive dyes that may bleed.

NOTE: Some "Handwash" items, particularly wool, naturally shrink when washed. Keep this in mind when you purchase items labeled "Handwash." Items that shrink should be dried flat. When these items are still wet, "block" them by gently stretching to the original measurements.

RINSE/DRAIN & SPIN

The Rinse & Spin and Drain & Spin cycles are selected with the same button.

RINSE & SPIN

Use this option to get a deep rinse followed by a high-speed spin. The time display will include an estimate of how long it will take to fill and drain the washer.



When to use Rinse & Spin:

- For loads that need rinsing only.
- For completing a cycle after the power has been off.

To use Rinse & Spin setting:

1. **Press RINSE/DRAIN & SPIN** button once. The Rinse & Spin indicator light, along with the Spin Speed, Water Temperature and 2nd Rinse lights will glow. You may change the Spin Speed and Water Temperature modifiers only. **NOTE:** A Rinse & Spin cycle time of approximately 20 minutes will appear in the Estimated Time Remaining display.

2. Press START.

DRAIN & SPIN

An extra drain and spin may help shorten drying times for some heavy fabrics or specialcare items. Drain & Spin may also be used for draining the washer after canceling a cycle or completing a cycle after a power failure.

To use Drain & Spin setting:

- 1. Press RINSE/DRAIN & SPIN button once. The Rinse & Spin indicator light, along with the Spin Speed, Water Temperature and 2nd Rinse lights will glow. You may change the Spin Speed modifier only.
- 2. Press 2nd RINSE to de-select Rinse & Spin. The 2nd Rinse and Water Temperature lights will shut off to indicate that a Drain & Spin cycle has been selected.

NOTE: ADrain & Spin time of approximately 10 minutes will appear in the Estimated Time Remaining display.

3. Press START.

IMPORTANT: Water will dispense in the washer for a moment, the lid will unlock, lock again, and then the Drain & Spin cycle will continue. This is normal.

CLEAN WASHER

Use the Clean Washer cycle once a month to keep the inside of your washer fresh and clean. This cycle uses a higher water level in combination with liquid chlorine bleach to thoroughly clean the inside of your washing machine.



IMPORTANT: Do not place garments or other items in the washer during the Clean Washer cycle. Use this cycle with an empty wash tub.

MODIFIERS

Modifiers allow you to further customize the cycles and save energy.

SOIL LEVEL (WASH TIME)

Soil level is preset for each cycle. See "Preset Cycle Settings" in "Cycles." As you press the Soil Level pad, the cycle time (minutes) will increase or decrease in the Estimated Time Remaining display. To get the minimum wash time, press the pad until the indicator light next to Light illuminates. This is the shortest wash time available for that cycle.



- For most loads, use the time recommended in the preset cycle settings.
- For heavy soil and sturdy fabrics, press Soil Level to select more wash time, if needed.
- For light soil and delicate fabrics, press Soil Level to select less wash time, if needed.

SPIN SPEED

This washer automatically selects the spin speed based on the cycle selected. The preset speeds can be changed. Spin speeds may vary by cycle.



WASH / RINSE TEMP

Select a water temperature based on the type of load you are washing. Use the warmest wash water safe for fabrics. Follow garment label instructions.

Warm rinses leave the loads dryer than cold rinses. Warm rinses also increase wrinkling. In cold climates, a warm rinse makes the load more comfortable to handle. However, cold rinses save energy.



TEMPERATURE GUIDE

Wash Water Temperature	Suggested Fabrics
Hot	Whites and pastels
	Heavy soits
Véarm	Bright colors Moderate to light solls
Cold	Danker colors that bleed or fade
	Light soes

NOTE: In wash water temperatures colder than 60°F (15.6°C), detergents do not dissolve well. Soils may be difficult to remove.

AUTO TEMP CONTROL

Auto Temp Control (ATC) electronically senses and maintains a uniform wash and rinse water temperature. ATC regulates incoming hot and cold water. The ATC is automatically turned On when a cycle is selected. (See "Preset Cycle Settings" in "Cycles.")

ATC is available with Warm/Warm, Warm/Cold and Cool/Cold settings. The water temperature in the Cold/Cold setting depends on the water temperature at the water inlet faucets.

ATC ensures consistent cleaning.

Heated water consumes the largest amount of energy that a washer uses.

 Today's detergents work well at temperatures above 60°F (15.6°C).

DELAY START

You can use the Delay Start feature to delay the start of a wash cycle for up to 13 hours (depending on the model).

- 1. Load the washer and fill the dispensers.
- 2. Close the washer lid.
- 3. Press POWER.
- 4. Select the desired Cycle, Modifiers, and Options.
- 5. Press DELAY START. 1H (one hour) will be displayed in the time display window. The indicator light for Delay Start will flash.



- 6. For a longer delay time, press Delay Start. The Start time will increase by 1-hour steps.
- 7. Press START. The countdown to the wash cycle will show in the time display window and the Delay Start indicator light will glow.

NOTE: You must press Start to initiate a countdown for the cycle to begin.

To change the Delay Start time:

- Press STOP.
- Press DELAY START to select the desired delay time.
- Press START to begin the countdown.

To cancel Delay Start:

Press START again to begin the cycle right away, or press STOP twice to cancel the cycle.

OPTIONS

Use these pads to select the desired options for the wash cycle.



SAVE ENERGY PLUS

The Save Energy Plus option reduces wash and rinse water temperatures to save energy while adding about 5 minutes of wash time to maintain performance. This option must be selected prior to the start of the cycle. The Save Energy Plus option is only available in the Heavy Duty and Whitest Whites cycles.

2ND RINSE

A 2nd rinse can be used to aid in the removal of detergent or bleach residue from garments. This option provides an additional rinse with the same water temperature as the first rinse. This is the default rinse setting for the Whitest Whites cycle. Fabric softener will be dispensed during the 2nd Rinse.

STAINTREAT (CATALYST[®] CLEANING ACTION)

This option provides enhanced cleaning action for tough stains. The Heavy Duty cycle automatically includes Staintreat. Choosing Staintreat will add approximately 5 minutes to a cycle. Staintreat should be started on a dry load only and should not be selected after the tub has started filling with water.

Staintreat may be selected as an option with other cycles. See table for details.

Cycle	Staintreat
	(Adds time to the wash cycle)
Whitest Whites	Option
Heavy Duty	Default
Normal	Option
Casual/Wrinkle Free	Option
Exprese Wash	Option
BulkyrBedding	Not available
Darks/Colors	Option
Delicate/Silk	Option
Wool/Handwash	Option

AUTO SOAK / PREWASH

Use these options for set-in stains and soil that need extra time for removal. Press the Option button for Auto Soak/Prewash until the desired choice is lit.

 When Auto Soak is selected, the washer saturates the load with water and detergent then pauses to allow the detergent to work on soils. The pause is followed by a slowspeed spin. The washer pauses and spins six times before advancing to the desired wash cycle. Auto Soak adds approximately 12 minutes to the wash cycle. When Prewash is selected, the washer fills to the desired water level. It then alternates between 1 minute of wash action and a 1minute pause period three consecutive times with an extended pause to end the cycle. When Prewash is complete, the washer advances to the selected wash cycle. The Prewash option extends the wash time by approximately 11 minutes.

CYCLE SIGNAL VOLUME

The End of Cycle Signal produces an audible sound when the wash cycle is finished. This signal is helpful when you are removing items from the washer as soon as it stops. Select Loud or Soft. The End of Cycle Signal is off when neither option is lit.

OPERATING CONTROLS START

Press START to start the washer after a cycle has been selected. Be sure all desired Modifiers and Options have been selected. The lid must be closed for the washer to start.



STOP

Press STOP once to pause or stop the washer at any time. Press START to complete the cycle from where it was stopped. Press STOP twice to turn off the washer. Press STOP once to unlock the lid and add a garment.



POWER

Press POWER to turn the washer on or off. The washer shuts off automatically after 5 minutes following the completion of a cycle.



NORMAL SOUNDS

The washer may make sounds the old one didn't. Because the sounds might be unfamiliar, you may be concerned about them. These sounds may be normal.

DURING WASHING

You will hear a spin/spray noise at the start of the cycle.

If water is drained quickly from the washer (depending on the installation), you may hear air being pulled through the pump during the end of draining.

This washer does not have a transmission. The motor provides direct drive for wash and spin. You will hear sounds that are different from those of a conventional washer.

SECTION 4 COMPONENT ACCESS

This section instructs you on how to service each component inside the Oasis Automatic Washer. The components and their locations are shown below.

COMPONENT LOCATIONS

CONSOLE & TOP CABINET COMPONENTS



DISPENSER & BASKET COMPONENTS



REMOVING THE USER INTERFACE BOARD



Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the three hex-head mounting screws from the rear of the console.



3. Lift the console off the cabinet and disconnect the user interface board cable connector at machine/motor control connector P11.



4. Pull the knob off the control shaft.



5. Remove the three screws from the user interface board cover, then pry up on the two locking tabs, and remove the cover.



6. Pull the connector off the user interface board.



7. Pry up on the two locking tabs, and remove the user interface board from the console.



REMOVING THE WATER INLET/ DISPENSER VALVE ASSEMBLY, POWER SUPPLY CORD, & MACHINE/MOTOR CONTROLLER



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Remove the console from the top of the washer (see step 2 on page 4-2 for the procedure).

Power Supply Cord Machine/Motor Controller



Water Inlet/Dispenser Valve Assembly

- 3. To remove the water inlet/dispenser valve assembly (see the top right photo):
 - a) Disconnect the hot and cold water hoses from the water inlets.
 - b) Release the locking tab and disconnect the wire connectors from the water inlet/dispenser valve assembly solenoid terminals.
 - c) Release the locking tab and disconnect the wire connector from the thermistor.



Water Inlet/Dispenser Valve Assembly

- d) Tape the washer lid closed.
- e) Using a putty knife, press and unhook the two front locking tabs from the top of the washer, and lift the top. The tabs are approximately 6-1/2" from the outside edge of the washer.



Continued on the next page.

f) Loosen the clamps and remove the four hoses going to the water inlet/dispenser valve assembly.



Water Inlet/Dispenser Valve Hoses

- g) Lower the cabinet top.
- Slide the power supply cord strain relief h) out of the housing and move it away from the valve assembly.
- Remove the two hex-head screws from i) the water inlet/dispenser valve assembly, and remove the assembly from the washer.



Water Inlet/Dispenser Valve Assembly

- 4. To remove the power supply cord:
 - a) Disconnect the power supply cord connector from the machine/motor controller
 - b) Remove the hex-head screw from the green ground wire.
 - c) Slide the power supply cord strain relief out of the housing and remove the cord.

Power Supply Cord Strain Relief



- To remove the machine/motor control-5 ler:
 - a) Disconnect the nine wire connectors from the controller.
 - b) Pull the pressure switch tube off the fitting on the controller.
 - c) Remove the hex-head mounting screw.
 - d) Lift the front of the controller, slide it out from under the clips at the back, and remove it.



REMOVING A DISPENSER, THE FRESH FILL INLET VALVE, AND THE LID LOCK



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power
- 2. Raise the washer lid.



NOTE: The removal procedure for the three dispensers is the same so only one will be shown removed.

- 3. To remove a dispenser:
 - a) Use a small screwdriver and pry out on the three dispenser cover tabs while you lift the cover off the dispenser (see the top right photo).



b) Squeeze the bottom of the dispenser, and release the hooked segments at the top of the dispenser from the cabinet, then push the dispenser out of its cutout.



Continued on the next page.

- c) Raise the cabinet top (see step 3e on page 4-3 for the procedure).
- d) Loosen the clamp and disconnect the end of the dispenser hose from its water inlet/dispenser valve connector.
 NOTE: The dispenser hoses are permanently attached to the dispenser. They are not intended to be removed.



Dispenser Hoses

- 4. To remove the fresh fill inlet valve:
 - a) Raise the cabinet top (see step 3e on page 4-3 for the procedure).



 b) Loosen the clamp and disconnect the end of the fresh fill inlet valve hose from its water inlet/dispenser valve connector (see the top right photo).
 NOTE: The fresh fill inlet valve hose is permanently attached to the inlet. It is not intended to be removed. c) Remove the screw from the fresh fill inlet valve and remove the valve assembly.



Fresh Fill Inlet Valve Hose

- 5. To remove the lid lock (see the lower left photo):
 - a) Raise the cabinet top (see step 3e on page 4-3 for the procedure).
 - b) Remove the two hex-head screws from the lid lock and remove the lock.
 - c) Cut the indicated cable standoff from the cabinet top.
 - d) Unclip the lid lock cable from the cabinet top flange.



- e) Disconnect the lid lock cable connector from the machine/motor controller connector at P12.
- f) Pull the end of the lid lock cable from the controller, and remove the lid lock and cable assembly from the washer.



Lid Lock Connector P12

REMOVING THE BASKET, BASKET HUB, & LINT FILTER



Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Raise the cabinet top (see step 3e on page 4-3 for the procedure).
- 3. To remove the basket:
 - a) Loosen the clamp and pull the recirculation hose off the tub ring.
 - b) Pry out and unsnap the tub ring tabs from the tub and remove the tub ring.



- c) Insert the blade of a small screwdriver into the slot in the impeller cap, then pry the cap up, and remove it.
- d) Remove the 7/16" hex-head bolt from the impeller, then lift and remove the impeller from the basket. **NOTE:** Lifting the basket will assist in removing the impeller.



e) Lift the basket out of the washer.



4. To remove the basket hub, remove the six screws, and lift the hub assembly from the basket.



5. **To remove the lint filter,** remove the two screws, and lift the filter from the tub.



NOTE: Clean the lint from the vanes in the filter and reinstall it in the washer.

Lint Filter Vanes



REMOVING THE DRAIN AND RECIRCULATION PUMPS



Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Turn off the water supply to the washer.
- 3. Disconnect the hot and cold water hoses from the rear of the washer, and remove the end of the drain hose from the standpipe or laundry tub.
- 4. Tape the washer lid closed.
- 5. Carefully lay the washer on its front panel. Place padding on the floor to protect the surfaces.



Recirculation Pump



- 6. To remove the drain pump:
 - a) Loosen the clamps and pull the inlet and outlet drain hoses off the pump. Note that there is a tab on the outlet connector that fits into a slot in the hose.
 - b) Remove the three 5/16" hex-head screws from the drain pump and remove the pump from the tub.



c) Open the wire cover on the pump and disconnect the 2-wire connector from the terminals.



7. To remove the recirculation pump:

- a) Loosen the clamps and pull the recirculation hoses off the pump. Note that there is a tab on the outlet connector that fits into a slot in the hose.
- b) Remove the three 5/16" hex-head screws from the recirculation pump and remove the pump from the tub.



c) Disconnect the 2-wire connector from the recirculation pump terminals.



REMOVING THE DRIVE MOTOR



Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Turn off the water supply to the washer.
- 3. Disconnect the hot and cold water hoses from the rear of the washer, and remove the end of the drain hose from the standpipe or laundry tub.
- 4. Tape the washer lid closed.
- 5. Carefully lay the washer on its front panel. Place padding on the floor to protect the surfaces.



6. Use a 1/4" Allen wrench and loosen the rotor mounting screw as far as it will go (the screw is captive and cannot be removed from the rotor). The rotor is seated on the splined tub shaft. Rock the rotor back and forth and pull it off the shaft so it contacts the screw washer-head, then further loosen the screw. Do this until the rotor is removed from the shaft.



- 7. Pull the two wire standoffs out of the tub holes.
- 8. Remove the four 3/8" bolts from the drive motor stator assembly.
- 9. Pull the shield and the stator with the two round spacers (front and back) off the tub.



- 10. Disconnect the power connector from the stator terminals.
- Disconnect the wire standoff and edge connector from the hall sensor cover.
 NOTE: If present, slide or cut the wire tie from around the edge connector.



12. Pry up on the two locking tabs and pull the hall sensor cover off the stator housing. **NOTE:** In the top right photo, there are two indents on the housing to mark where the hall sensor cover is installed. Be sure to snap the two tabs on the hall sensor cover into these indents when you reinstall it on the stator assembly.





REASSEMBLY NOTE: When you reinstall the drive motor rotor over the stator assembly, do not grip the rotor housing around the rear edge with your fingers. The magnets around the rotor housing are very strong, and they will pull the rotor into the stator coil magnets when the rotor magnets come within their magnetic field. Keep your fingers along the outside of the rotor housing and away from the rear edge when you are installing it on the stator assembly.



Drive Motor Stator Assembly



Drive Motor Rotor Assembly

REMOVING THE TUB



Disconnect power before servicing. Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

- 1. Unplug washer or disconnect power.
- 2. Turn off the water supply to the washer
- 3. Disconnect the hot and cold water hoses from the rear of the washer, and remove the end of the drain hose from the standpipe or laundry tub.
- 4. Remove the basket and lint filter from the washer (see page 4-8 for the procedures).

NOTE: Have a shop cloth handy to clean off any grease from your hands.

- 5. Remove the four suspension rod assemblies from the washer. To remove a rod assembly:
 - a) Grasp the rod several inches below the suspension ball, and lift the rod so the hooked end is free of the ball (see the top right photo).
 - b) Rotate the suspension ball so that the slotted side is parallel with the hooked end of the rod, and slide the rod out of the ball. Keep the ball in its holder.



c) Reach down along the side of the tub, and press in on the suspension rod holder locking tabs, then push the holder out of the tub opening.



 d) Position the suspension rod through the slot in the tub opening, and remove the rod assembly from the washer.
 NOTE: Unsnap the wire holder from the right rear suspension rod before removing it.



6. At the right rear corner of the washer, reach down and pull the pressure switch tube off the tank.



- 7. Lower (do not latch) the top of the cabinet.
- 8. Carefully lay the washer on its front panel. Place padding on the floor to protect the surfaces.
- 9. Remove the drain and recirculation pumps (see page 4-10 for the procedures).
- 10. Remove the drive motor (see page 4-12 for the procedure).

- 11. Pull the tub out of the bottom of the washer.
- Remove the two 5/16" hex-head screws from the counterbalance weight and remove the weight from the tub.
- 13. Loosen the clamps and remove the recirculation and drain hoses from the tub.
- 14. Remove the hex-head clamp screw from the recirculation outlet hose extension, and remove the extension from the side of the tub.

Recirculation Outlet Hose Extension



SECTION 5 COMPONENT TESTING

Before testing any of the components, perform the following checks:

- The most common cause for control failure is corrosion on connectors. Therefore, disconnecting and reconnecting wires will be necessary throughout test procedures.
- All tests/checks should be made with a VOM or DVM having a sensitivity of 20,000 ohms-per-volt DC, or greater.

Liquid Bleach

Dispenser

- Check all connections before replacing components, looking for broken or loose wires, failed terminals, or wires not pressed into connectors far enough.
- Resistance checks must be made with power cord unplugged from outlet, and with wiring harness or connectors disconnected.





- 4. Water Inlet / Dispenser Solenoids: Touch the ohmmeter test leads to each of the water inlet/dispenser valve solenoid terminals. The meter should indicate between 700 and 900 Ω . If the reading is outside this range, replace the valve assembly.
- 5. **Thermistor:** Touch the ohmmeter test leads to the thermistor terminals. The meter should indicate as shown in the following chart.

THERMISTOR RESISTANCE				
Temperature	Resistance (Ohms)	Temperature	Resistance (Ohms)	
10°C (50°F)	198-20.5k O	38°C (100°F)	5.6k-5.9k Q	
15°C (80°F)	15k-15.7k O	44°C [1107F]	4.6k-4.9k Q	
21°C (70°F)	11.7k-12.2k O	49°C (120°F)	3.6k-3.8k Q	
27°C (20%)	9.1k-9.5k O	55°C (130°F)	298-3.1k Q	
32°C (90°F)	724-75k 52			

Fabric Softener Dispenser Fresh Fill

HE Detergent

Dispenser

Hot & Cold Water Inlet Valves

Refer to page 4-3 for the procedure for accessing the water inlet/dispenser valve assembly.

Thermistor

1. Unplug washer or disconnect power.

Inlet Valve

AWARNING



DRAIN PUMP



Refer to page 4-10 for the procedure for accessing the drain pump.

Unplug washer or disconnect power.

- 2. Disconnect the wire connector from the drain pump terminals.
- 3. Set the ohmmeter to the R x 1 scale.
- 4. Touch the ohmmeter test leads to each of the drain pump terminals. The meter should indicate between 10.5 and 14 Ω .

RECIRCULATION PUMP



Terminals

Refer to page 4-10 for the procedure for accessing the recirculation pump.

- 1. Unplug washer or disconnect power.
- 2. Disconnect the wire connector from the recirculation pump terminals.
- 3. Set the ohmmeter to the R x 1 scale.
- 4. Touch the ohmmeter test leads to each of the recirculation pump terminals. The meter should indicate between 30 and 38 Ω .



LID LOCK



Refer to page 4-5 for the procedure for accessing the lid lock.

- 1. Perform the Manual: Door Switch and Manual: Door Lid Lock tests on page 6-5.
- Remove the console to access the machine/motor control assembly (see "Accessing & Removing the Electronic Assemblies" on page 6-14).
- 3. Visually check that the P12 connector is inserted all the way into the machine/motor control.
 - If visual check passes, go to step 4.
 - If visual check fails, reconnect P4 and repeat step 1.
- 4. Unplug washer or disconnect power.

5. Check the lid lock motor winding and switches by removing P12 from the machine/motor control, and checking the resistance values shown in the following Lid Lock Resistance table.

LO LOCK RESISTANCE				
Campanent	Recostance Unlocked	Kesistanse Locked	Contacts Measures	
ST 1.14	0	<u>i</u> o		
ne on GAZON . Rectne	6.4	n krima i	1 1 352	
i n,	ter Gruif	54 d ^a	1944 - 1944 - 1944 - 1944 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 - 1944 -	
Lock (writen -	i chima	1=0 🔇	en fai n	
	Lanna	tim Circa		

- If resistance values are good, go to step 6.
- If switch measurements do not match the values shown in the table for unlocked (or locked) conditions, a problem exists in the door lid lock. Replace the door lid lock.
- 6. If the Manual: Door Switch or Manual: Door Lid Lock tests in step 1 failed, then the machine/motor control has failed:
 - Replace machine/motor control assembly.

Perform the Manual: Door Switch and Manual: Door Lid Lock tests in step 1 to verify repair.

AWARNING Electrical Shock Hazard Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

DRIVE MOTOR STATOR



Refer to page 4-12 for the procedure for accessing the drive motor.

- 1. Unplug washer or disconnect power.
- 2. Disconnect the wire connector from the drive motor terminals.
- 3. Set the ohmmeter to the R x 1 scale.
- 4. Touch the ohmmeter test leads to any two of the three drive motor terminals. The meter should indicate 16Ω .

SECTION 6 DIAGNOSTICS & TROUBLESHOOTING DIAGNOSTICS

DISPLAY FAULT / ERROR CODES

DOSPLAY (Saved Code)	EXPLANATION AND RECOMMENDED PROCEDURE
	Long Fill
LF (F30)	 LF flashes when the water level does not change for a period of time after the valves are turned on Is water supply connected and turned on? Are hose screeers plugged? Is water entering the tub? If so check pressure hose connection to machine/motor control. See TEST #2.
	Long Drain
Ld (F32)	 Ld flashes when the water level does not change after the drain pump is on is the drain hose clogged? is the drain hose height greater than 96"? is the pump running? If not, see TEST #7.
	Unbalanced Load
(none)	 Is displayed when the machine/motor control detects an off-balance load, and is steady on while the washer runs a mini-cycle to rebalance the load. Display clears if mini-cycle successfully rebalanced the load. If the mini-cycle is unsuccessful, w will tash until the door lid is opened, allowing the customer to view and redistribute the load. The customer should then push START to finish the cycle.
ud sou an a dhind a dhind a' budir to badir ta fion	Överloaded
(F78)	 oL flashes when the machine/motor control detects a load size that exceeds the washer's capacity. Open the door lid to dear display, remove excess laundry, then restart the cycle.
	Suds Detection
5d (F71)	Sd is displayed when the machine/motor control, by analyzing drag on the basket, detects a suds-lock condition, and is steady on while the control then runs a mini-clean out cycle. If the dean out cycle is unable to correct the over-sudsing problem, the cycle ends and Sd flashes in the display. This may signify:
	Excessive detergent usage. Basket cannot engage during drain step. Mechanical friction on drive mechanism, not allowing basket to engage.

Continued on the next page.

DISPLAY (Saved Code)	EXPLANATION AND RECOMMENDED PROCEDURE
	Open/Close Door Lid
i 16 (F81)	Iid flashes when the following conditions occur. • User presses START with Id open. • User presses START after 2 consecutive machine cycles without opening lid. Magnets in door lid are out of place, preventing completion of the lid ewitch circuit. The machine/motor control cannot detect the lid switch opening and closing property. See TEST #8.
	Pump Out (lid opened)
Po (none)	 Po flashes when drain pump begins pumping out water from tub upon activation by the door lid having been left open for more than 30 seconds. Close door lid to stop drain pump. If drain pump turns on when there is no water in tub, check for pinched pressure hose.
115	Hot, Cold Reversed
HL (none)	HC flashes when the hot and cold inlat hoses are reversed. Make sure inlef hoses are connected correctly.
SL (F82, 84-85)	Door Lock Failure dL flashes if the following conditions occur: • Door ld is not closed completely due to interference. • Wash debris is preventing the lock bolt from extending. • Machine/motor control detects open door lid switch when attempting to lock. Machine/motor control cannot determine if door lid is in a locked state. See TEST #8.
dಟ (F03)	Door Unlock Failure
	 dU flashes if the following conditions occur: Excessive force on door fid is preventing lock bolt from retracting. Wash debris is preventing lock bolt from retracting. Machine/motor control cannot determine if door lid is in an unlocked state. See TEST #S.
F (F60-68)	Primary Control Failure
	F then 1 flashes when there is a primary control failure. Replace the machine/motor control electronics. See Accessing & Removing the Electronic Assemblies.
F	KeypackUser Interface Failure
2 (F2)	F then 2 llashes when there is a stuck button or user interface mismatch. This fault code will ONLY appear when in the diagnostic test made. See TEST #4.

D&SPLAY (Saved Code)	EXPLANATION AND RECOMMENDED PROCEDURE
F	ATC Thermistor Open/Short
40 (F40)	F then 40 fashes when the ATC Thermistor is detected to be open or shorted. See TEST #5.
F 41 (F41)	Motor RPS Thermistor Open/Short
	F then 41 tashes when the motor rotor position sensor (RPS) thermistor is detected to be open or shorted.
F	Heater Thermister Open/Short
42 (F42)	F then 42 lashes when the heater thermistor is open or shorted.
E	Motor Stalled
50 (F50)	 F then 60 fashes when the motor rotor position sensor (RPS) senses no rotation. Does basket turn freely? If not, determine cause of friction. If basket turns freely, see TEST #3.
F	Motor RPS Failure
5 / (F51)	F then 51 flashes when there is a motor rotor position sensor (RPS) failure. See TEST #3.
F	Motor Stop Failure
52 (F52)	F then 52 tashes when the motor rotor position sensor (RPS) senses rotation after stop command. See TEST #3.
C	Motor Control Overtemp
53 (F53)	 F then 63 fashes when the machine/inclor control detects high temperature for the motor module. Does basket turn freely? If not, determine cause of friction. If basket turns freely, see TEST #3
F 54 (F54)	Motor Control Overcurrent
	 F then 54 flashes when the machine/motor control detects high current for the motor module. Does tasket turn freely? If not, determine cause of friction. If basket turns freely, see TEST #3
r	Basket Float Failure
72 (F72)	 F then 72 tashes when the basket check routine tails to determine if the basket is engaged or disengaged. Does basket float? Does basket turn freely? If not, determine cause of friction.

DIAGNOSTIC GUIDE

Before servicing, check the following:

- Make sure there is power at the wall outlet.
- Has a household fuse blown or circuit breaker tripped? Time delay fuse?
- Are both hot and cold water faucets open and water supply hoses unobstructed?
- All tests/checks should be made with a VOM (volt-ohm-milliammeter) or DVM (digital-voltmeter) having a sensitivity of 20,000 ohms per volt DC or greater.

Check all connections before replacing components. Look for broken or loose wires, failed terminals, or wires not pressed into connectors far enough.

- A potential cause of a control not functioning is corrosion on connections. Observe connections and check for continuity with an ohmmeter.
- Connectors: Look at top of connector. Check for broken or loose wires. Check for wires not pressed into connector far enough to engage metal barbs.
- Resistance checks must be made with washer unplugged or power disconnected.

DIAGNOSTIC TESTS

There are three diagnostic test modes available: Manual, Automatic, and Console. These tests allow the factory or service personnel to test and verify all inputs to the machine/motor control. One may want to allow the automatic test cycle to complete prior to going into specific troubleshooting tests.

ACTIVATING THE MANUAL DIAGNOSTIC TEST MODE

1. Carefully read and perform steps 1 and 2 under Activating the Automatic Diagnostic Test Mode, and press the same button once during the 5 second display time of the **88**.

NOTE: If the button is not pressed within 5 seconds, the Automatic test will start (after saved fault codes).

- If done successfully, a single beep occurs and the two-digit display shows one of the following console ID#s: 06, 08, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 44, 45, 46, 47, 48, 49, 50, 51, 52 for 3 seconds, then displays 00 and the Add A Garment indicator LED flashes. See Diagnostic: Manual.
 - If entry into Manual Diagnostic mode is successful, but none of the console ID#s above are displayed, replace the user interface assembly. See Accessing & Removing the Electronic Assemblies.

DIAGNOSTIC: Manual

Assumes Manual Diagnostic mode has been entered, two-digit display shows 00, and ADD A GARMENT indicator is flashing.

NOTE: If there is no activity (button press, cycle select) within 5 minutes, the control automatically exits Diagnostic mode and enters standby mode.

Manual: Water Valves

To check FRESH valve select or press the following:

WHITES/WHITES • START (turns on Fresh valve, cycle indicator flashes) • WASH/RINSE TEMP (enables fill of Hot, Warm, Cold or no water according to WASH/RINSE TEMP selection and indicator) • START (turns off Fresh valve, cycle indicator is steady on).

To check DETERGENT valve select or press the following:

HEAVY DUTY • START (turns on Detergent valve, cycle indicator flashes) • WASH/RINSE TEMP (enables fill of Hot, Warm, Cold or no water according to WASH/RINSE TEMP selection and indicator) • START (turns off Detergent valve, cycle indicator is steady on). To check FABRIC SOFTENER valve select or press the following:

NORMAL • START (turns on Fabric Softener valve, cycle indicator flashes) • WASH/RINSE TEMP (enables fill of Hot, Warm, Cold or no water according to WASH/RINSE TEMP selection and indicator) • START (turns off Fabric Softener valve, cycle indicator is steady on).

To check BLEACH valve select or press the following:

CASUAL/WRINKLE FREE • START (turns on Bleach valve, cycle indicator flashes) • WASH/RINSE TEMP (enables fill of Hot, Warm, Cold or no water according to WASH/RINSE TEMP selection and indicator) • START (turns off Bleach valve, cycle indicator is steady on).

NOTE: Washer can only fill cold through Bleach valve.

• If any valve fails to turn on go to TEST #2.

Manual: Pumps

Press and release CLEAN WASHER		Turne on reciputelion pump, indicator is steady on,
Repeat	-+	Turns off recordation pump, indicator turns off.
Repeat		Terris on drain pump, indicator flashes.
Repeat	-+	Terre off dran puno, indicator turne off,

• If pumps fail to turn on go to TEST #7.

Manual: Door Switch

Opening the door should cause the Clothes Clean status indicator to turn off. Closing the door should cause the Clothes Clean status indicator to turn on.

• If Clothes Clean indicator does not turn off or on, go to TEST #8.

Manual: Door Lid Lock

NOTE: Door must be closed. If door is not closed, an invalid button press beep will occur when performing next step.

Press and release 2nd RINSE	+	Door looks, lid look indicator turns on.
Repeat		Decrurlocks, id look indicator turns off.

 If door does not lock or unlock, go to TEST #8.

Manual: Motor

Rotor Position Sensor (RPS): Uses Wash, Rinse and Spin indicators to detect the three hall sensors. Console may have up to two of these indicators on at one time when the basket is not moving. Open door and rotate basket by hand. The Wash, Rinse and Spin status indicators should toggle on and off according to direction the basket is being turned.

• If none of these indicators are on go to TEST #3.

Spin: To activate Spin, door must be closed with door lock enabled. See Manual: Door Lid Lock.

NOTE: If door is not closed, an invalid button press beep will occur when performing next step.

Press and release: SPIN SPEED		Motoribasket spins al 23 mm.
Перен	, milji	Mytoritiesket spins at 533 rpm
Aspest		Motorbackst spins at 1000 rpm
Repeal	. سبع	Motor turns off.

NOTE: Indicators above button scroll from top to bottom.

• If motor fails to spin, go to TEST #3.

Agitate: Water must cover the wash plate (or agitator vanes) to ensure the basket is floating prior to agitation. Enabling agitation without enough water may cause a fault condition to occur. See Manual: Water Valves.

Press and release: SOIL LEVEL	 Gentle wash action.	
Repeat	 Normal wash action.	
Aspest	 Heavy wash action.	0-9-90-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-9-
Repeat	 Motortums off.	

NOTE: Indicators above button scroll from top to bottom.

• If motor fails to agitate, go to TEST #3.

ACTIVATING THE AUTOMATIC DIAGNOSTIC TEST MODE

- 1. Be sure the washer is in standby mode (plugged in with all indicators off, or with only the Clothes Clean indicator on).
- Select any one button (except POWER, START, and STOP) and follow the steps below, using the same button (remember the button):

Preschold Release for Preschold Release for Preschold Seconds Seconds Seconds Seconds

- If this test mode has been entered successfully, all indicators on the console are illuminated for 5 seconds with 88 showing in the Estimated Time Remaining two-digit display.
- If indicators do not display as described above, the press/hold/release procedure above may not have been performed within the time frame necessary for successful entry. Repeat step 2 to ensure this was not the cause. If still unsuccessful, see Diagnostic: Unsuccessful Entry.
- 3. The program then checks for saved fault codes:
 - If there are saved fault codes, see Diagnostic: Saved Fault Codes.
 - If there are no saved fault codes, all indicators on the console will momentarily turn off, then turn back on with 88 displayed. After 5 seconds, the Automatic test, below, begins.

DIAGNOSTIC: Automatic

Performs a four-minute automatic test with water functions to check major washer functions (door can be open). Press the same button used in step 2 above to advance through automatic test steps.

Terd-Digit	Machine Function	Recommended Procedura
CØ	Skiw spin to 23 rpm.	H no spin go te Manual: Metor, Spin
¢	Warm water 18 through Frish dispensier, When backet floats (disengages), wisher continues filling through Detergent dispenser to minimum water level	If no water or fill temperature is wrong, go to Manual: Water Valves It basket does not float or disengage, determine cause of Midion.
62	Cold water till through Bleach valve for 10 seconds.	H no water in bleach cup go to Manual: Water Vaties,
C3	Hist water fill through Fabric Softener valve for 10 seconds.	Il no water in labric softener cup go to Manust Water Valves.
64	Warmwater till through Detergent valve for 10 seconds.	H nowater in delergent cup go to Manuat Water Valves.
C5	Agitate for 15 seconds	If no wash action go to Msnusi: Motor, Actate.
CI	Recirculate for 10 seconds.	If water is not being re-circulated go to Manual Pumps
C7	Orain to baskel engaged plus timed drain for 10 seconds.	it water is not draining go to Manual: Pumps, It basket does not engage determine gauge of Indian.
Ċŝ	Drain & slow spin 23 rpm	It chain pump is not on go to Manual: Pumps. It basket is not burning go to Manual: Motor
C 9	Ccest to 0 rpm	If basket does not stop spinning within 5 seconds, press STOP and restart test.
(none) (Teet ands)	End of cycle beep.	If no end of cycle beep, make sure cycle signal is on. From Setting Mode, pressing buttons should sound valid key press beep.

DIAGNOSTIC: Unsuccessful Entry

If entry into diagnostic mode is unsuccessful (see steps 1 and 2 of Activating the Automatic Diagnostic Test Mode), refer to the following indications and actions:

Indication 1: None of the indicators or display turns on.

Action: Press POWER button to enter setting mode.

- If indicators come on, try to change the function for the button used to activate the diagnostic test mode. If that button fails to change the function, something is faulty with the button, and it is not possible to enter the diagnostic mode.
- If no indicators come on after pressing POWER button, go to TEST #1.

Indication 2: Fault code flashes from the display.

Action: Review the Display Fault/Error Codes table for the recommended procedure.

DIAGNOSTIC: Saved Fault Codes

If there are saved fault codes (as indicated in step 3 of Activating the Automatic Diagnostic Test Mode), the most recent fault code will be displayed and alternately show "F" and "XX" where XX is the fault code, and all the cycle selector indicators flash.

Press and release the same button used to activate Diagnostics		Second most recent fault code is displayed		
Repeat	+	Third most recent fault code is displayed.		
Repeat	+	Fourth most recent fault code is displayed.		
Repeat	+	All indicators momentarily turn of, then stay on. After 5 seconds, Automatic test cycle begins. NOTE: Fault codes are relatined.		

ACTIVATING THE CONSOLE AND INDICATORS DIAGNOSTIC TEST MODE

This test checks the cycle selector knob, indicators, buttons, two-digit display and beeper.

- 1. Plug in washer or reconnect power.
- Read through step 3 before continuing. From Standby (Off) Mode press and release (key-dance) the following buttons within 4 seconds:

SCIL + WASHRINSE + SOIL + WASHRINSE LEVEL + TEMP

If successful, two-digit *dt* will display and you will have 5 seconds to complete next step.

3. Within 5 seconds of *dt* showing in display, press START (all indicators in display are illuminated and *88* is displayed).

Press START a second time. This turns off status indicators and two-digit display (all other indicators remain il-luminated).

- Press START a third time. This turns on status indicators and two-digit display (all indicators are illuminated).
- 4. Rotate WASH CYCLE selector back and forth. Indicators will toggle on (or off).
- 5. Press buttons to verify function. Indicators will toggle on (or off) and beep tone will sound when buttons are pressed.

NOTE: Pressing SOIL LEVEL, SPIN SPEED and WASH/RINSE TEMP will cause all indicators above these buttons to toggle on (or off) at one time.

If any of the following occur during steps above, see TEST #4:

None of the indicators light up

- . No beep sound is heard
- Some buttons do not light indicators

DEACTIVATING THE DIAGNOSTIC TEST MODE

Press the STOP or POWER button at any time to exit Manual, Automatic or Console & Indicators diagnostic test modes.

TROUBLESHOOTING

TROUBLESHOOTING GUIDE

	FORSTELE CAUSEMEST				
PROBLEM	NOTE: Possible Cause/Test <u>must</u> be performed in				
	the sequence shown for each problem.				
WON'T POWER	1. Supply connections. See TEST #1.				
UP	2. Unplug washer or disconnect power				
When huttons	3. Check harness connections.				
are pressed)	4. User interface assembly. See TEST #4.				
WON'T START	1. Supply connections, See TEST #1.				
CYCLE	2. Unokua washer or disconnect power.				
(No response	3 Check harness connections				
when Starl	4. User interface assembly. See TEST #4.				
pressect)					
WON'T SHUT	1. User interface assembly. See TEST #4.				
OFF WHEN	2. Lidiswitch See TEST #8.				
EXPECTED					
CONTROL	User interface assembly. See TEST #4.				
WON'T ACCEPT					
SECELINNS					
DISPENSE	Check Weier connections to metal one				
BETTER BUTTER	2 Greek for pugged screen in water source.				
	S LUY NERVE SHE ICOL HE				
WON'T FILL	1. Check water connections to machine.				
	2. Check for plugged screen in water source.				
	3 Log valve See IEST #2				
	4. Unplug washer or assorned power				
	5. Check hamees connections				
OVER FILLS	1. Unpug washer or disconnect power				
	2. Check pressure note contractions.				
	C. FREE ENGLERINGENIERINGENEERINGENEERING				
MONT	1. romone sure censer is noming.				
CHARLENS P.	2. When he was a second to be a second				
	A Lidentide Car TCCT 40				
	E tester Can TEOT #2				
MONT SEIN	1 Lid switch See TEST 48				
	2. Units washer or disconnect nower				
	3 Check harness connections				
	4. Motor See TEST #3.				
WON'T DRAIN	1. Check drain hose installation.				
as with the with the	2. Check for plugged drain hose,				
	3. Orain sums. See TEST #7.				
INCORRECT	1. Check for swapped water connections to				
WATER	machine.				
TEMPERATURE	2. ATC (Automatic Temperature Control).				
	See IEST #5.				
ALL HOT FILLS	A IC (Automatic Temperature Control).				
SMONT	1 Innius worker or discovered course				
RECIRCIN ATE	 Shark for plugard primitive bons 				
WATER	2. Unexh for plugged recirculation hose.				
	4 Becimulate rumn Bee TEST #7				
DISPLAY PO	See Tisniss Faultime Codes"				
FLASHING	and the second sec				

TROUBLESHOOTING TESTS

TEST #1 Supply Connections

This test assumes that proper voltage is present at the outlet.

- 1. Unplug washer or disconnect power.
- 2. Access the machine/motor control assembly. See Accessing & Removing the Electronic Assemblies.
- 3. With an ohmmeter, check for continuity between the neutral (N) terminal of the plug and P13-1 on the machine/motor control. See Figures 3 and 4, page 6-15.
 - If there is continuity, go to step 4.
 - If there is no continuity, replace the power cord.
- 4. In a similar way, check the continuity between the L1 terminal of the plug and P13-3 on the machine/motor control. See Figures 3 and 4, page 6-15.
 - If there is continuity, go to step 5.
 - If there is no continuity, replace the power cord.
- 5. Visually check that the P10 connector is inserted all the way into the machine/motor control.
- 6. Visually check that the user interface assembly is properly inserted into the front console.
- 7. If both visual checks pass, replace the user interface assembly. See Reinstalling the Electronic Assemblies.
- 8. Plug in washer or reconnect power.
- 9. Activate the Console and Indicators Diagnostic Test mode to verify repair.
- 10. If indicators still do not light, the machine/ motor control has failed:
 - Unplug washer or disconnect power.
 - Replace the machine/motor control assembly.
 - Plug in washer or reconnect power.

TEST #2 Log Valve

This test checks the electrical connections to the valves, and the valves themselves.

- Check the relays and electrical connections to the valves by performing the steps under Diagnostic: Manual, then Manual: Water Valves. Each step in the test activates a group of valves. The following steps assumes one (or more) valve(s) failed to turn on.
- 2. For the valve(s) in question check the individual solenoid valves:
 - Unplug washer or disconnect power.
 - Disconnect connector P1 and P2 from the machine/motor control.See Figure 4, page 6-15.
 - Check harness connection to solenoid valves.
- 3. Check resistance of valve coils at contacts P1 and P2 shown in the Wiring Diagram on page 7-1. Resistance values should match those shown.
 - If resistance readings are outside of range, replace the entire log valve assembly.
 - If resistance readings are within range, replace the machine/motor control assembly.
- 4. Reconnect connectors P1 and P2 to the machine/motor control.

TEST #3 Motor Circuit

This test checks the wiring to the motor and rotor position sensor; and the motor and rotor position sensor themselves.

NOTE: Drain water from tub.

- 1. See Activating the Manual Diagnostic Test Mode, and check the motor and electrical connections by performing the Agitate and Spin tests under Manual: Motor. The following steps assumes that this step failed.
- 2. Unplug washer or disconnect power.

- 3. Check to see if basket will turn freely.
 - If basket turns freely, go to step 4.
 - If basket does not turn freely, determine what is causing the mechanical friction or lock up.
- Remove the console to access the machine/motor control assembly. See Accessing & Removing the Electronic Assemblies.
- 5. Visually check that the P5 and P10 connectors are inserted all the way into the machine/motor control.
 - If visual checks pass, go to step 6.
 - If visual checks fail, reconnect P5 and P10 and repeat step 1.
- 6. With an ohmmeter, check for 16 ohms resistance at the P5 connector between pins P5-1 and P5-2, and also between pins P5-1 and P5-3.
 - If the resistance is correct, go to step 11.
 - If the resistance is much higher than 16 ohms, go to step 7.
- 7. Tilt machine forward to access the bottom of the machine and the drive motor area. See Figure 1 on page 6-12. Remove the motor bolt, then the motor cover to access the motor connections. See Figure 2 on page 6-12.
- 8. Visually check the mounting bracket and electrical connections to the motor and rotor position sensor board.
 - If visual check passes, go to step 9.
 - If visual check fails, reconnect the electrical connections, reassemble stator and motor cover and repeat step 1.
- 9. With an ohmmeter, check for continuity between all pins on the P10 machine/motor control connector and the motor rotor position sensor (RPS) connector. See Figures 2 and 4, pages 6-12 and 6-15.
 - If there is continuity, go to step 11.
 - If there is no continuity, replace the lower machine harness.

- 10. With an ohmmeter, check for continuity between all pins on the P5 machine/motor control connector and the drive motor connector.
 - If there is continuity, replace the drive motor.
 - If there is no continuity, replace the lower machine harness.
- 11. The drive motor and lower harness are good. Replace the motor RPS board and perform the Diagnostics test in step 1 to verify repair.
- 12. If the Diagnostics motor test in step 1 failed, then the machine/motor control has failed:
 - Unplug the washer or disconnect power.
 - Replace the machine/motor control assembly.
 - Perform the Motor Diagnostics in step 1 to verify repair.

TEST #4 Console and Indicators

This test is performed when any of the following situations occurs during the Console and Indicators Diagnostic Test:

- None of the indicators light up
- No beep sound is heard
- Some buttons do not light indicators

None of the indicators light up:

- 1. Perform steps in Accessing & Removing the Electronic Assemblies, and visually check that the P11 connector is inserted all the way into the machine/motor control.
- 2. Visually check that the user interface assembly is properly inserted in the console assembly.
- 3. If both visual checks pass, replace the user interface assembly.
- 4. Plug in washer or reconnect power.
- 5. Activate the Console and Indicators Diagnostic Test mode to verify repair.

- 6. If indicators still do not light, the machine/ motor control has failed:
 - Unplug washer or disconnect power.
 - Replace the machine/motor control assembly.
 - Plug in washer or reconnect power.
 - Activate the Console and Indicators Diagnostic Test mode to verify repair.

No beep sound is heard:

1. Perform steps in Accessing & Removing the Electronic Assemblies, and visually check that the P5 connector is inserted all the way into the machine/motor control.

If visual check passes, replace the user interface assembly.

- 2. Plug in washer or reconnect power.
- 3. Activate the Console and Indicators Diagnostic Test mode to verify repair.
- 4. If replacing the user interface assembly failed:
 - Unplug washer or disconnect power.
 - Replace the machine/motor control assembly.
 - Plug in washer or reconnect power.
 - Activate the Console and Indicators Diagnostic Test mode to verify repair.

Some buttons do not light indicators:

- 1. Perform steps in Accessing & Removing the Electronic Assemblies, and visually check that the console electronics and housing assembly is properly inserted into the front console.
 - If visual check passes, replace the user interface assembly.
- 2. Plug in washer or reconnect power.
- 3. Activate the Console and Indicators Diagnostic Test mode to verify repair.

TEST #5 Automatic Temperature Control

This test checks the water inlet valves, the temperature sensor, and the machine/motor control.

- 1. Check the valves by performing Test #2, before continuing to the next step.
- 2. Ensure proper hose connections and that household's hot water is present.
- 3. Plug in washer or reconnect power.
- 4. Remove all clothes from the machine.
- 5. Select POWER Wash/Rinse Temp. WARM/WARM • wash cycle NORMAL • START.
- 6. After the tub fills and starts to wash, stop the machine.
- 7. Measure the water temperature, and verify it is 85°±5°F (29°±3°C).
 - If the water temperature is correct, ATC is functional.
 - If the water temperature is incorrect, then go to step 8.
- 8. Unplug washer or disconnect power.
- 9. Access the machine/motor control assembly. See Accessing & Removing the Electronic Assemblies.
- 10. Remove the P9 connector, and using an ohmmeter, measure the resistance between pins P9-1, and P9-3. Verify that the resistance is within range as shown in the following table:

	THERMISTOR	t resistance	
Temperature	Resistance (Ohms)	Temperature	Resistance (Ohms)
50"F (10"C)	19k-20.5kΩ	100"F (\$8"C)	5.6k-5.9k Q
60*F (16*C)	15k-15.7k Q	110°F (44°C)	4.8k-4.9k Q
70"F (21"C]	11.7k-12.2kQ	120"F [49"C]	3.6k-3.8k Q
30°F (27°C)	9.1 k- 3.5kD	130°F (55°C)	2.9k-3.1k Q
90"F (32"C)	7.2K-7.6KQ		

- If the resistance is not within this range, go to step 11.
- If the resistance is within this range, go to step 12.

- 11. Using an ohmmeter, measure continuity between all pins on the P9 connector and the thermistor contacts.
 - If there is continuity, replace the log valve assembly.
 - If there is no continuity, replace the upper harness.
- 12. The log valve and upper harness are good. Replace the machine/motor control assembly. See Reinstalling the Electronic Assemblies.

TEST #6 Water Level and Pressure Transducer Calibration

This test checks the water level sensing components, and calibrates the pressure sensor.

- 1. Unplug washer or disconnect power.
- 2. Access the machine/motor control assembly. See Accessing & Removing the Electronic Assemblies.
- 3. Check hose connection between the pressure transducer on the machine/motor control and the pressure dome attached to the tub. Check to ensure hose is routed correctly in the lower cabinet and not pinched or crimped by the back panel.
- 4. Plug in washer or reconnect power.
- 5. Drain the tub until all water has been removed from tub.
- 6. Remove all clothes from the machine.
- 7. Calibrate the pressure transducer:
 - See Activating the Manual Diagnostic Test Mode, and perform steps 1 and 2 until the display shows **00** and the Add A Garment indicator LED is flashing.
 - Press and hold the Cycle Signal button until a single beep sounds, and the display shows *Pt* to indicate zero calibration has completed.
 - Exit Diagnostic: Manual by pressing STOP or POWER.





- 8. Select POWER wash cycle NORMAL START.
- 9. Verify that the tub fills to a water level above the agitator veins, but much lower than the SUPER Load Size water level.
 - If the water level does not fill to this level, replace the machine/motor control assembly. See Accessing & Removing the Electronic Assemblies.

TEST #7 Drain/Recirculation

Perform the following checks if washer fails to drain or recirculate.

- 1. See Activating the Manual Diagnostic Test Mode, and perform the Manual: Pumps test.
- Remove the console to access the machine/motor control assembly. See Accessing & Removing the Electronic Assemblies.
- 3. Visually check that the P4 connector is inserted all the way into the machine/motor control.
 - If visual check passes, go to step 4.
 - If visual check fails, reconnect P4 and repeat step 1.
- 4. Remove connector P4 from the machine/ motor control and check resistance values of pump motor windings. Resistance values should match those shown in wiring diagram, page 7-1.
 - If resistance values are good, go to step 7.
 - If winding measurements are much higher (tens of ohms to infinity) than shown in wiring diagram, a problem exists in the motor winding or in the connection between the machine/motor control and the motor. Go to step 5.
- 5. Tilt machine forward to access the bottom of the machine and the pumps. See Figure 1, page 6-12.

- 6. Check the resistance at the pump motor. Remove the connector at the motor and take measurements across pump terminals. Measurements should be as shown in the wiring diagram.
 - If winding measurements are much higher (tens of ohms to infinity) than shown in wiring diagram, replace the pump motor.
 - If the resistance at the pump motor is correct, there is an open circuit in the wiring between the motor and the machine/motor control. Repair or replace the lower wiring harness.
 - If the pump motor windings and machine/motor control check OK, repair or replace the pump. Be sure to check the pump and tub sump for foreign objects before replacing pump.
- 7. See Activating the Manual Diagnostic Test Mode, and perform the Manual: Pumps test.
- 8. If the Manual: Pumps test failed, then the machine/motor control has failed:
 - Unplug the washer or disconnect power.
 - Replace the machine/motor control assembly.
 - Perform the Manual: Pump test.

TEST #8 Door Lid Lock

Perform the following checks if washer fails to lock (or unlock).

- 1. Perform Manual: Door Switch and Manual: Door Lid Lock tests.
- Remove the console to access the machine/motor control assembly. See Accessing & Removing the Electronic Assemblies.
- 3. Visually check that the P12 connector is inserted all the way into the machine/mo-tor control.
 - If visual check passes, go to step 4.
 - If visual check fails, reconnect P4 and repeat step 1.

4. Check the lid lock motor winding and switches by removing P12 from the machine/motor control and checking the resistance values shown in the Lid Lock Resistance table below:

	501 BJ	K BESISTANCE			
Component	Resistance Unlocked	Resistance Locked	Contacts Measured		
Malor Winding	28 17	26 0	P12-2	P12-3	
Lock Switch - Home	0.0	Open Circuit		P12-4	
Lock Switch - Lock	Open Circuit	00	P12-1	P12-7	
Lock Switch - Lid	Lid Closed =0 Q Lid Open = Open Circuit			P12-5	

- If resistance values are good, go to step 5.
- If switch measurements do not match the values shown in the table for unlocked (or locked) conditions, a problem exists in the door lid lock. Replace the door lid lock.
- 5. If the Manual: Door Switch or Manual: Door Lid Lock in step 1 failed, then the machine/motor control has failed:
 - Unplug washer or disconnect power.
 - Replace machine/motor control assembly.
 - Perform the Manual: Door Switch and Manual: Door Lid Lock in step 1 to verify repair.

ACCESSING & REMOVING THE ELECTRONIC ASSEMBLIES

There are two electronic assemblies; the machine/motor control assembly and the user interface assembly. See Figures 3 and 4 on page 6-15.

Accessing the Electronic Assemblies

- 1. Unplug washer or disconnect power.
- 2. Remove three screws from the rear of the console assembly. Pull console towards front of washer to hinge open and/or remove console.

Removing the Machine/Motor Control Assembly

3. Remove all the wire connections to the machine/motor control.

- 4. Remove the one screw holding the machine/motor control assembly to the console tray.
- 5. There are two plastic legs on the rear of the machine/motor control assembly that fit into the console tray. Lift the front of the control assembly to pivot it out from the console tray.

Removing the User Interface Assembly

- 3. Remove the wire connection to the user interface assembly.
- 4. Remove the wash cycle selector knob by firmly pulling on it.
- 5. The user interface assembly is held to the console insert panel by three screws and two locking tabs. After the screws are removed, lift each of the locking tabs to remove the back cover of the user interface assembly.
- 6. Remove the wash cycle selector switch from the user interface assembly opening by lifting the locking tab on the wash cycle selector switch and turning the selector switch in a counterclockwise direction.
- 7. Three locking tabs located at the bottom of the console insert panel secure the user interface assembly to the console insert panel. Using a flatblade screwdriver, gently apply pressure to the locking tabs to release the user interface assembly.

Reinstalling the Electronic Assemblies

- 1. Refer to preceding removal sections and replace in reverse order.
- 2. Plug in washer or reconnect power.

NOTE: When reconnecting wire connections, route wires as shown in Figure 3, page 6-15. Be sure to route wires beneath the retainer clips on the machine/motor control, and ensure user interface assembly wire does not get pinched between the console assembly and the console tray when reassembling top.

NOTE: Ensure the console gasket is in place when reinstalling the console.



SECTION 7 WIRING DIAGRAM

